

Definitively amended and relevant articles of the Remote Gambling Regulation  
[Regeling kansspelen op afstand]

**Article 3.5. The representation of stakes, winnings and losses**

1. The licence holder shall take appropriate measures to ensure that the player's stakes, winnings and losses are represented as amounts in euros in a clear, comprehensible and sufficiently distinctive manner.
2. By way of derogation from paragraph 1, the player's stakes, winnings and losses may be represented as amounts in US dollars with the poker organisation, if:
  - a. the game is organised in the form referred to in Article 2.1(1)(b) of the Decree; and
  - b. both players registered with the licence holder and players from foreign providers participate in the game; and
  - c. the licence holder takes appropriate measures to ensure that:
    - 1°. before the game commences, the player is informed in a clear and comprehensible manner and as fully as possible of the representation in US dollars;
    - 2°. the player is able to obtain information on the value of the stakes, winnings and losses in euros in a clear and comprehensible manner during the game;
    - 3°. the designation and value of the stakes, winnings or losses in US dollars are not altered during participation in the game.

**Article 3.5a. The notification of stakes set higher than the minimum**

The licence holder shall take appropriate measures to ensure that if the amount of the stake in a game or round is set without the player's intervention, in such a way that the stake is higher than the minimum possible stake of that game or round, the player shall receive a warning notification prior to or at the same time as the final possible entry of the stake, with clear and comprehensible information that the player can enter a lower stake. This notification also states what the minimum possible stake is.

(...)

**Section 3a. The player profile**

**Article 3.19a. Free entry**

1. Without prejudice to Article 3.19f, the licence holder shall take appropriate measures to ensure that players and prospective players can enter the limits of their playing behaviour into empty entry fields, without these being in any way provided with:
  - a. preset and visible minimums, ceilings or other entry options or entry suggestions;
  - b. options to display minimums, ceilings or other entry options or entry suggestions.
2. By way of derogation from paragraph 1, the licence holder shall take appropriate measures to ensure that, for players wishing to alter the limits of their playing behaviour, the limits still unaltered at that time are visible in or at the entry fields.

### **Article 3.19b. Deposit limits and credit in euros**

The licence holder shall take appropriate measures to ensure that:

- a. players and prospective players may enter deposit limits and the maximum credit referred to Article 4.14(2)(a) of the Decree in euros only;
- b. the deposit limits and the maximum credit in euros only are presented in all parts of the player interface where these are displayed.

### **Article 3.19c. Confirmation of entry**

1. Without prejudice to Article 3.19d, the licence holder shall take appropriate measures to ensure that any limit a player or prospective player enters as part of the player profile is processed only by the game system after:
  - a. confirmation of the final entry has been requested in a clear and comprehensible manner; and
  - b. the confirmation has been received and recorded.
2. When entering each deposit limit, the request referred to in paragraph 1(a) shall also include:
  - a. a clear and comprehensible question on whether the player or prospective player is willing to lose the amount entered, repeating the amount;
  - b. a clear and comprehensible statement that the player or prospective player, by confirming, declares to be willing to lose the amount entered, repeating the amount.

### **Article 3.19d. Contact when entering deposit limits**

1. The licence holder shall take appropriate measures to ensure that players and prospective players:
  - a. in the age category between 18 and 24 years, can only definitively enter an amount equal to or greater than EUR 5.35 per day, EUR 37.50 per week or EUR 150 per month;
  - b. in the age category of 24 years or older, can only definitively enter an amount equal to or greater than EUR 12.50 per day, EUR 87.50 per week or EUR 350 per month;and have this processed as a deposit limit by contacting the licence holder's personnel trained in the field of addiction prevention as referred to in Article 6(2) of the Decree on Recruitment, Advertising and Addiction Prevention of Gambling, through the gambling interface or by telephone.
2. Paragraph 1 shall not apply to cases where players enter an amount in order to reduce an existing deposit limit.

### **Article 3.19e. Content of the contact when entering deposit limits**

1. If contact as referred to in Article 3.19d(1) takes place regarding the entry of a deposit limit, during that contact with the player or prospective player, the licence holder's addiction prevention personnel trained in this regard shall ask:
  - a. whether he or she is aware that he or she wishes to set a high deposit limit;
  - b. whether he or she is aware that he or she may lose the amount to be entered by repeating the amount;
  - c. him or her to declare that he or she is willing to lose the amount entered, repeating the amount.

2. Before the contact is completed, the personnel trained in the field of addiction prevention shall always refer the player or prospective player to:
  - a. the risks of excessive participation in gambling;
  - b. the possibility of excluding participation in gambling organised in slot halls, in casinos and remotely, by entry in the register;
  - c. the possibility of being informed of and receiving, anonymously if necessary, information on gambling addiction from the National Prevention Help Centre funded under Article 33e(1), introductory phrase and point (b) of the Act, stating the contact details of that help centre.
3. The licence holder shall send by email a confirmation of the contact to the player or prospective player, as well as a report thereof. That report shall in all instances contain:
  - a. the response to the questions referred to in paragraph 1;
  - b. the information referred to in paragraph 2;
  - c. the amount definitively entered as a deposit limit;
  - d. the time limit referred to in Article 4.14(3)(b) of the Decree shall apply to altering the deposit limit, if that alteration is intended to increase that limit.

**Article 3.19f. Non-processable entry**

1. The licence holder shall take appropriate measures to ensure that players and prospective players are asked once again to enter a limit in compliance with the provisions of this Section, if they enter information that the game system cannot process as a limit when completing or altering the player profile.
2. If the limit entered is lower than the minimum limit that the game system is able to process, the request referred to in paragraph 1 shall contain the notification of the minimum value that the game system is able to process. Under no circumstances shall it indicate the maximum value that the game system is able to process.
3. If the entry limit exceeds the maximum limit that the game system is able to process, the request referred to in paragraph 1 shall contain the notification of the minimum and maximum values that the game system is able to process, and that other values to be entered must be between those values.

Definitively amended and relevant articles of the Regulation on Recruitment, Advertising and Addiction Prevention of Gambling [Regeling werving, reclame en verslavingspreventie kansspelen]

**Article 5. Prohibition on advertising, bonuses and other matters relating to information on addiction prevention and player profile**

1. [ UNAMENDED ]

2. The holder of a licence to organise remote gambling shall not be permitted to provide:
  - a. the information on the player profile referred to in Article 3.23 of the Remote Gambling Regulation; and
  - b. the part of the player interface where the player profile can be completed or altered;with any form of recruitment or advertising, including the provision of bonuses, or visual or auditory form in any way other than is strictly necessary to provide

information concerning the player profile or provide the opportunity to complete or alter the player profile.

(...)

#### **Article 15. Information through the player interface**

The holder of a licence to organise remote gambling shall in all instances inform players in a clear and comprehensible manner, using the player interface, regarding:

- a. the limits of their playing behaviour, as referred to in Article 4.14(1) of the Remote Gambling Decree, at the time the player logs in or out, as well as at the time when he or she commences a game;
- b. reaching or exceeding 50 % of a limit as referred to in Article 4.14(2)(a) or (b) of the Remote Gambling Decree at the time of this;
- c. how much time has elapsed since the start of the first game following login, each time 30 minutes elapses until the time he or she logs out.

(...)

#### **Article 17. Internal and external signs**

The following shall in all instances be regarded as internal or external signs referred to in Article 13(1)(a) of the Decree:

- a. to f. [ UNAMENDED ]
- g. setting or having set amounts higher than those referred to in Article 3.19d(1) of the Remote Gambling Regulation as limits of the playing behaviour referred to in Article 4.14(2), introductory phrase and point (b) of the Decree.

#### **Article 18. Intervention measures**

1. [ UNAMENDED ]
2. Without prejudice to paragraph 1, the holder of a licence to organise remote gambling shall ensure that it is able to apply the following intervention measures as a minimum:
  - a. to c. [UNAMENDED]
  - d. logging the player out without his or her consent.

#### **Article 19. The application of intervention measures**

1. and 2. [ UNAMENDED ]
3. If, during a remote gambling game, the player reaches or exceeds a limit referred to in Article 4.14(2)(a) or (b) of the Remote Gambling Decree, the holder of a licence to organise remote gambling shall in all instances successively take:
  - a. the intervention measure referred to in Article 18(2)(a) at the time when the player reaches or exceeds the limit; and
  - b. the intervention measure referred to in Article 18(2)(d) at the time of the next opportunity to bet, or at the end of the game of chance.
4. [ UNAMENDED ]

#### **Article III [ TRANSITIONAL PROVISION ]**

1. The holder of a licence to organise remote gambling shall take appropriate measures to ensure that immediately prior to the entry into force of this Regulation, all players registered with it:
  - a. in the age category between 18 and 24 years, who have set an amount equal to or more than EUR 5.35 per day, EUR 37.50 per week or EUR 150 per month as a deposit limit;
  - b. in the age category of 24 years or older, who have set an amount equal to or more than EUR 12.50 per day, EUR 87.50 per week or EUR 350 per month as a deposit limit;are informed immediately after logging in, by means of a clear and comprehensible message in the player interface, of the application of Article 3.19d of the Remote Gambling Regulation.
2. In the message, referred to in paragraph 1, the player shall be referred to:
  - a. the high deposit limit that he or she has set as a sign indicating inappropriate participation, or a risk of gambling addiction;
  - b. the amount of the deposit limit set, and that he or she may lose it;
  - c. the risks of excessive participation in gambling;
  - d. the possibility of excluding participation in gambling organised in slot halls, in casinos and remotely, by entering in the register referred to in Article 33h of the Act;
  - e. the possibility of being informed of and receiving, anonymously if necessary, information on gambling addiction from the National Prevention Help Centre funded under Article 33e(1), introductory phrase and point (b) of the Act, stating the contact details of that help centre.
3. The message referred to in paragraph 1 shall be displayed in such a way that:
  - a. only that message is visible in the player interface for a minimum duration of 30 seconds;
  - b. at the end of the period referred to in subparagraph a, the player is offered only one clearly visible option when the player is redirected to the part of the player interface where the limits of the playing behaviour referred to in Article 31k(2)(c) of the Act can be altered.
4. The holder of a licence to organise remote gambling shall take appropriate measures to ensure that the player cannot access other parts of the player interface, other than after using the option referred to in paragraph 3(b).
5. The holder of a licence to organise remote gambling shall take appropriate measures to ensure that the message referred to in paragraph 1 is displayed to the player immediately after logging in until he or she has made use of the option referred to in paragraph 3(b).

#### **Article IV**

This Regulation shall enter into force on 1 October 2024.