

The Swedish Post and Telecom Authority's Code of Statutes



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The Swedish Post and Telecom Authority's regulations and general advice on the use of numbers from the Swedish telephone numbering plan and requirements for presentation of calling-line identification;

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The Swedish Post and Telecom Agency hereby lays down¹ the following based on Chapter 4, Section 7(1) and Chapter 9, Section 2 of the Electronic Communications Ordinance (2022:511) and decides the following general advice.

Scope

Section 1 These regulations provide for:

- the use of telephone numbers from the Swedish telephone numbering plan; and
- requirements to be imposed on a voice communication service allowing identification of the calling or connected number.

Terms and definitions

Section 2 Terms and expressions in these regulations have the same meaning as in the Electronic Communications Act (2022:482) and the Electronic Communications Ordinance (2022:511).

Section 3 For the purposes of these regulations, the following definitions apply:

Swedish telephone number: a telephone number contained in the Swedish telephone numbering plan;

calling telephone number: a telephone number belonging to the subscription from which the call originates,

called telephone number: a telephone number belonging to the subscription to which the call is made;

international interconnection interface: the point at which an international call comes in to Sweden.

Use of Swedish telephone numbers

Section 4 Calls that claim to be from a Swedish telephone number that is not allocated, assigned, or the format of which is not consistent with the Swedish telephone numbering

¹ See Directive (EU) 2015/1535 of the European Parliament and of the Council of 9 September 2015 laying down a procedure for the provision of information in the field of technical regulations and of rules on Information Society services.

plan may not be connected. This applies regardless of whether the call is made within Sweden or enters Sweden from abroad via an international interconnection interface.

Section 5 A Swedish telephone number may not be used outside Sweden, with the exception of:

1. if the subscriber is outside Sweden, and uses a subscription for mobile telephony services, telematics services or mobile broadband services with a Swedish telephone number and connects to another operator's network (so-called roaming); or
2. in cases where traffic can be brought to Sweden in a way that means that the call does not enter Sweden via an international interconnection interface.

Calls from abroad to Sweden via an international interconnection interface where the calling telephone number is a Swedish telephone number may not be connected except in the cases referred to in the first paragraph 1, the last paragraph of Section 6 or Section 7.

Handling of incoming calls with Swedish telephone numbers

Section 6 The provider who first receives a call from abroad to Sweden via an international interconnection interface where the calling telephone number is a Swedish telephone number for mobile telephony services, telematics services or mobile broadband services shall check that the calling telephone number (the subscriber) is located abroad and uses roaming. If the subscriber is not located abroad, the call may not be connected.

The provider who holds the numbering authorisation for the calling telephone number shall provide information to the recipient of the call via an international interconnection interface, so that a check as referred to in the first paragraph can be carried out.

A check referred to in the first paragraph may only be performed for ongoing calls from abroad.

If the number called in Sweden belongs to a foreign subscription that has been assigned a temporary Swedish so-called roaming number (MSRN), the call shall be connected without performing a check in accordance with the first paragraph.

General advice on Section 6

A check of whether the calling phone number (the subscriber) is located abroad and using roaming can be performed in different ways. Regardless of the technical solution chosen, the cost of performing the check should not be unreasonable for any actor in the chain.

Section 7 If the calling telephone number in a call that comes to Sweden via an international interconnection interface is a forwarded number, the call shall be connected after the calling telephone number has been hidden from the called subscriber.

Section 8 In the case of calls within Sweden from telephone numbers with high-priced calls, the calling number shall be hidden from the called subscriber.

These regulations enter into force on 1 November 2024.

On behalf of the Swedish Post and Telecom Authority

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